

If getting 404 error on Client Portal - Clear cookies stored for that website

Two options:

Right-click the browser icon and open a **New InPrivate** or **New Incognito** window (This turns off cookies). Visit the site normally in that browser.

If that works, you may follow the instructions below to clear cookies for the site when closing the browser, which should stop it from occurring.

Copy/paste this URL into the locations below:

<https://secure.netlinksolution.com/nextgen/?firm=97417>

Edge browser, select the ... menu in top, right corner.

- Settings
 - Cookies and site permissions
 - Manage and delete cookies and site data
 - Add portal URL to under “Clear on exit” (copy/paste URL above)
 - Close browser and reopen

Chrome browser, select the ... menu in top, right corner.

- Settings
 - Security and Privacy
 - Cookies and other site data
 - Add portal URL to under “Always clear cookies when windows are closed” (copy/paste URL above)
 - Close browser and reopen